To sign into Georgia Gateway, you must create an account. Once an account is created, please ensure to link your account. Follow the steps below on:

- How to create a Georgia Gateway Customer Portal Account.
- How to link your case after you have created a Georgia Gateway Customer Portal account.

Please note: If you have created an account in the past, but have not signed in for a long period of time, you may need to create a NEW Georgia Gateway account to sign in.

How to create a Georgia Gateway Customer Portal account

1.

Go to [www.gateway.ga.gov](http://www.gateway.ga.gov)

Select **Create an Account** on the Customer Portal Landing Page.
Complete the Setting up an Account screen.

1: Enter your Name and Contact Method

2: Enter User ID and Password

3: Enter Security Questions

4: Read and if you agree with the User Acceptance Agreement select the box

Then select Create Account

You will receive a Thank You confirmation once your account is created successfully. Select Continue to enter the Customer Portal Dashboard.
How to link your case after you have created a Georgia Gateway Customer Portal account.

1. Go to www.gateway.ga.gov

2. Select Manage My Account/Login on the Customer Portal Landing

Enter your previously created User ID and Password and select Login Now.
3. Read and if you agree with the Confidentiality Agreement select, I Accept.

4. Select **Already receiving TANF, Food Stamps, Medical Assistance, CAPS, or WIC benefits**

5. Complete the **Link Your Case screen**.

You must enter your DOB. Then enter your SSN or Client ID.