

Form Approved OMB No. 0938-1191

			Afferdable private bookth incurrance plane that offer comprehensive coverage to				
		Use this application to see what coverage you qualify for	<ul> <li>Affordable private health insurance plans that offer comprehensive coverage to help you stay well.</li> <li>A new tax credit that can immediately help pay your premium for health coverage.</li> <li>Free or low-cost insurance from Medical Assistance.</li> <li>You may qualify for a free or low-cost program even if you earn as much as \$94,000 a year (for a family of 4).</li> </ul>				
TO CONSIDER	8	Who can use this application? Apply faster online	<ul> <li>Use this application to apply for anyone in your family.</li> <li>Apply even if you or your child already has health coverage. You could be eligible for lower-cost or free coverage.</li> <li>If you're single, you may be able to use a short form. Visit <u>HealthCare.gov</u>.</li> <li>Families that include immigrants can apply. You can apply for your child even if you aren't eligible for coverage. Applying won't affect your immigration status or chances of becoming a permanent resident or citizen.</li> <li>If someone is helping you fill out this application, you may need to complete Attachment C.</li> <li>Pathways Medical Assistance is a program that provides free or reduced cost Medicaid Coverage to individuals ages 19 to 64, who have household income up to 100% of the Federal Poverty Level (FPL), not otherwise eligible for Medicaid and who meet the eligibility requirements. If you would like to be considered for Pathways, you need to complete this application and Attachment D.</li> </ul>				
THINGS		What you may need to apply	<ul> <li>Social Security Numbers (or document numbers for any eligible immigrants who need insurance)</li> <li>Employer and income information for everyone in your family (for example, from paystubs, W-2 forms, or wage and tax statements)</li> <li>Policy numbers for any current health insurance</li> <li>Information about any job-related health insurance available to your family</li> </ul>				
	i	Why do we ask for this information?	We ask about income and other information to let you know what coverage you qualify for and if you can get any help paying for it. <b>We'll keep all the information you provide private and secure, as required by law.</b>				
	C	What happens next?	Send your complete, signed application to the address on page 8. <b>If you don't have all the information we ask for, sign and submit your</b> <b>application anyway.</b> We'll follow-up with you within 1–2 weeks. You'll get instructions on the next steps to complete your health coverage. If you don't hear from us, visit <u>gateway.ga.gov</u> or call <b>1-877-423-4746</b> . Filling out this application doesn't mean you have to buy health coverage.				
	?	Get help with this application	<ul> <li>Online: <u>gateway.ga.gov</u></li> <li>Phone: Call our Help Center at 1-877-423-4746.</li> <li>In person: There may be counselors in your area who can help. Visit our website or call 1-877-423-4746 for more information.</li> <li>En Español: Llame a nuestro centro de avuda gratis al 1-877-423-4746.</li> </ul>				
	NEED HELP WITH YOUR APPLICATION? Visit <u>gateway.ga.gov</u> or call us at <b>1-877-423-4746</b> . Para obtener una copia de este formulario en Español, llame <b>1-877-423-4746</b> . If you need help in a language other than English, call <b>1-877-423-4746</b> and tell the customer						

# **STEP 1** Tell us about yourself.

(We need one adult in the family to be the contact person for your application.)

1. First name, Middle name, Last name, & Suffix

2. Home address (Leave blank if you don't have one	e.)		3. Apartment or suite number
4. City	5. State	6. ZIP code	7. County
8. Mailing address (if different from home address)			9. Apartment or suite number
10. City	11. State	12. ZIP code	13. County
14. Phone number		15. Other phone number	
16. Do you want to get information about this applied	cation by email?	Yes No	
Email address:			
17. What is your preferred spoken or written langua	age (if not English)?		
a. Do you need an interpreter?	Yes	No	

\*You have the option to choose how you would like to receive notifications about your information. If you choose to receive email or text notifications, you will receive a message notifying you that you have a notice in My Notices located in GA Gateway Customer Portal.

For Email Communication, you must provide us with your email address and accept the terms and conditions for paperless notices located in GA Gateway Customer Portal after you create an account. Please visit the GA Gateway Customer Portal Website at <u>www.gateway.ga.gov</u> to update your notification settings.

For Texting Communication, you must provide us with your phone number. Standard message and data rates may apply. This may vary by carriers, please check with your provider.

# **STEP 2** Tell us about your family.

### Who do you need to include on this application?

Tell us about all the family members who live with you. If you file taxes, we need to know about everyone on your tax return. (You don't need to file taxes to get health coverage).

### **DO Include:**

- Yourself
- Your spouse
- Your children under 21 who live with you (including stepchildren)
- Your unmarried partner who needs health coverage if you have shared children and at least one child is applying for coverage
- Anyone you include on your tax return, even if they don't live with you

### You DON'T have to include:

- Your unmarried partner who doesn't need health coverage if you do not have any shared children
- Your unmarried partner's children
- Your parents who live with you, but file their own tax return (if you're over 21)
- Other adult relatives who file their own tax return

The amount of assistance or type of program you qualify for depends on the number of people in your family and their incomes. This information helps us make sure everyone gets the best coverage they can.

**Complete Step 2 for each person in your family.** Start with yourself, then add other adults and children. If you have more than 2 people in your family, you'll need to make a copy of the pages and attach them. You don't need to provide immigration status or a Social Security Number (SSN) for family members who don't need health coverage. We'll keep all the information you provide private and secure as required by law. We'll use personal information only to check if you're eligible for health coverage.

# STEP 2: PERSON 1 (Start with yourself)

Complete Step 2 for yours See page 1 for more inform	elf, your spouse/partner and child mation about who to include. If ye	ren who live with yo ou don't file a tax re	u and/or anyone on your same turn, remember to still add far	e federal income tax return if you file one. nily members who live with you.
1. First name, Middle name	e, Last name, & Suffix			2. Relationship to you? SELF
3. Date of birth (mm/dd/yy	yyy)	4. 9	Sex Male Female	
We need this if you wa can speed up the applicat		e an SSN. Providing eck income and othe	your SSN can be helpful if yo er information to see who's el	ou don't want health coverage too since it igible for help with health coverage costs. Il 1-800-255-0135.
	federal income tax return NE health insurance even if you don't		e tax return.)	
YES. If yes, pleas	se answer questions a-c.		NO. If no, skip to question o	
a. Will you file jointly w	with a spouse? Yes No			
If yes, name of spo	ouse:			
b. Will you claim any d	ependents on your tax return?	Yes No		
	) of dependents:			
	as a dependent on someone's tax		5 🗌 No	
If yes, please list t	he name of the tax filer:			
How are you related	d to the tax filer?			
7 Are you pregnant?	Yes 🗌 No If yes, what is the e	stimated due date	/ / · and how many babie	s are expected?
	or was a pregnancy terminated wi lelivery/termination date? / /			ed?
8. <b>Do you need health</b> (Even if you have insura	coverage? ance, there might be a program v	vith better coverage	or lower costs.)	
	ver all the questions below.	•	NO. If no, SKIP to the incon Leave the rest of this page b	
, , ,	l, mental, or emotional health con edical facility or nursing home?	dition that causes lin □Yes □No	nitations in activities (like bath	ing, dressing, daily
10. Are you a U.S. citizen	or U.S. national? Yes No			
	or <b>derived citizen</b> ? (This usually e your Alien number and Certificat			s 🔲 No _Certificate number
	citizen or U.S. national, do you			
-	migration document type and Alie	-	-	
a. Immigration do	cument type		b. Alien/Certificate number	
c. Have you lived i	in the U.S. since 1996? Yes	No	d. Are you, or your spouse of member of the U.S. militar	r parent a veteran or an active-duty y? □Yes □No
13. Do you want help pay	ring for medical bills from the last	3 months?	Yes No	
14. Do you live with at lea	ast one child under the age of 19,	and are you the ma	ain person taking care of this c	hild? Yes No
15. Are you a full-time stu	ident? Yes No	16. Were yo	ou in foster care at age 18 or o	older? Yes No
17. If Hispanic/Latino, o	<b>ethnicity (OPTIONAL—check a</b> American Chicano/a F		uban 🗌 Other	
18. Race (OPTIONAL—	check all that apply.)			
White	American Indian or Alaska	Filipino	Vietnamese	Guamanian or Chamorro
Black or African		Japanese	Other Asian	Samoan
American	└── Asian Indian │── Chinese	C Korean	Native Hawaiian	Other Pacific Islander
				☐ Other

# **STEP 2: PERSON 1** (Continue with yourself)

<b>Current Job &amp;</b>	Incom	e Inform	ation			
Employed If you're currently em about your income. S 19.			Not emplo Skip to ques			<b>Self-employed</b> Skip to question 28
CURRENT JOB 1:						
19. Employer name and ad	dress					20. Employer phone number
21. Wages/tips (before taxe	es) 🗌 Houi	ly Weekly	Every 2 week	s Twice a month	n Monthly	Yearly
\$						
22. Average hours worked e	each WEEK					
CURRENT JOB 2: (If	you have moi	e jobs and need	more space, attac	ch another sheet of pap	per.)	
23. Employer name and ad	dress					24. Employer phone number
25. Wages/tips (before taxe	s) 🗌 Hour	ly Weekly	Every 2 week	s Twice a month	Monthly	
26. Average hours worked e	ach WEEK					
<sup>27.</sup> In the past year, did		ngo joha 🗌 Sto	n working Ct	art working fewer hou	rc 🗌 Start w	orking more hours 🗌 None of these
<ol> <li>If self-employed, ans</li> <li>a. Type of work</li> </ol>	wer the follo	owing question	s:			e (profits once business expenses are paid) self-employment this month?
				\$	_	_
29. OTHER INCOME:	Check all the	t apply, and give	the amount and h	now often you get it		
<b>NOTE:</b> You don't need to t					/ Income (SSI).	
None						
Unemployment	\$	How often?		🗌 Net farming/fishir	ng \$	How often?
Pensions	\$	How often?		Net rental/royalty	/ \$	How often?
Social Security	\$	How often?		Other income	\$	How often?
Retirement accounts	\$	How often?		Type:		
Alimony received	\$	How often?	Date Divorce/S	Separation was finalize	ed or last modif	īed://
little lower. NOTE: You shouldn't in	nings that can	be deducted on a	a federal income ta onsidered in your	ax return, telling us ab	ployment (ques	
Alimony paid \$	\$	How often?	Date Div	orce/separation was i		mouneu://
Health Insurance prem	iums, 401K, a			\$	ype:	How often?
31. YEARLY INCOME	Complete	only if your inc	ome changes fro	om month to month		
If you don't expect c						
Your total income <b>this yea</b>	r			Your total income ne	<b>ext</b> year (if you	think it will be different)
<u>.</u>	тн	ANKSI Thi	s is all we	need to know	w about v	/0IJ.

## **STEP 2: PERSON 2**

2

Complete Step 2 for yourself, your spouse/partner, and children who live with you and/or anyone on your same federal income tax return if you file one. See page 1 for more information about who to include. If you don't file a tax return, remember to still add family members who live with you.

<b>O. If no,</b> skip to question c.   No   Yes   No   re / / ; and how many babies are expected?
<b>O. If no,</b> skip to question c.   No   Yes   No   re / / ; and how many babies are expected?
<b>O. If no,</b> skip to question c.   No   Yes   No   re / / ; and how many babies are expected?
<b>O. If no,</b> skip to question c.   No   Yes   No   re / / ; and how many babies are expected?
□No □Yes □No re / / ; and how many babies are expected? 2 months? □Yes □No rd how many babies were delivered/expected?
Yes No
re / / ; and how many babies are expected? 2 months?
re / / ; and how many babies are expected? 2 months?
re / / ; and how many babies are expected? 2 months?
e / / ; and how many babies are expected? 2 months?
2 months?  Yes No No No No No No No Yes Vere delivered/expected?
Id how many babies were delivered/expected?
or lower costs.)
,
<b>O. If no,</b> SKIP to the income questions on page 5. eave the rest of this page blank.
auses limitations in activities (like bathing, dressing, daily
outside of the U.S.) Yes No
erCertificate number
nmigration status? ow.
Alien/Certificate number
Is PERSON 2, or their spouse or parent a veteran or an active member in the U.S. military?
least one child under 16. Was PERSON 2 in foster care at
the main person taking 18 or older?
Yes No
9.
□ Yes □ No ed:
an 🗌 Other
Vietnamese         Guamanian or Chamorro
Other Asian Samoan Other Pacific Islander
Native Hawaiian  Other  Other

Form 94a (Rev. 7/2023) Now, tell us about any income from PERSON 2 on the back.

## **Current Job & Income Information**

	<b>Employed</b> If you're currently emp about your income. Sta 21.		ion	Not employ Skip to quest			<b>elf-employed</b> kip to question 3	<b>30</b> .
<u>CL</u>	IRRENT JOB 1:							
21	. Employer name and add	ress					22. Employer ph	one number
23	. Wages/tips (before taxes	5) 🗌 Hourly	Weekly	Every 2 weeks	5 Twice a month	Monthly	C Yearly	
\$								
24.	Average hours worked ea	ich WEEK						
	RRENT JOB 2: (If yo		obs and need	more space, attach	another sheet of paper	r.)		
25.	Employer name and addr	ress					26. Employer pho	
27. <b>\$</b> _	Wages/tips (before taxes)	) 🗌 Hourly	Weekly	Every 2 weeks	Twice a month	Monthly	Yearly	
28.	Average hours worked ea	ich WEEK						
29.	In the past year, did y	ou: 🗌 Change	e iobs 🗌 Sto	n working 🗌 Star	t working fewer hours	Start wor	king more hours	None of these
24					will you <u>c</u>		If-employment this	ess expenses are paid) s month?
	OTHER INCOME: ( TE: You don't need to tell					ncome (SSI).		
	None							
	Unemployment	\$	How often?		Net farming/fishing	\$	How often?	
	Pensions	\$	How often?		Net rental/royalty	\$	How often?	
	Social Security	\$	How often?		Other income	\$	How often?	
	Retirement accounts	\$	How often?		Туре:			
	Alimony received	\$	How often?	Date Divorce/Se	paration was finalized	or last modified	l://	
If F co\	DEDUCTIONS: Chec PERSON 2 pays for certain verage a little lower. DTE: You shouldn't include Alimony paid \$ Student loan interest \$ Health Insurance premiu Other deduction \$	things that car a cost that you	a be deducted a already cons How often? How often?	on a federal income idered in your answ Date Divor x deductions \$	e tax return, telling us a	ent (question 30 lized or last mo	Db).	
	YEARLY INCOME:	-	-					
If y	ou don't expect changes t	o PERSON 2's r	monthly incom	e, add another pers	on or skip to the next s	ection.		
PEI \$	RSON 2's total income <b>this</b>	s year			PERSON 2's total incor \$	ne <b>next year</b> (	if you think it will l	be different)

## THANKS! This is all we need to know about PERSON 2.

## If you have more than two people to include, make a copy of Step 2: Person 2 (pages 4 and 5) and complete.

# **STEP 3** American Indian or Alaska Native (AI/AN) family member(s)

## 1. Are you or is anyone in your family American Indian or Alaska Native?

If **No**, skip to Step 4.

**Yes. If yes,** go to Attachment B.

<b>STEP 4</b> Your Family's Health Cove	rage			
Answer these questions for anyone who needs health cover 1. Is anyone enrolled in health coverage now from the following? Ch or spouse. YES. If yes, check the type of coverage and write the person(s)' name(s) name(s) here	eck yes even if the coverage is from someone else's job, such as a parent			
<ul> <li>Medical Assistance</li> <li>Medicare</li> <li>TRICARE (Don't check if you have direct care or Line of Duty)</li> <li>VA Health Care Programs</li> <li>Peace Corps</li> </ul>	<ul> <li>Employer insurance (If you check this box, complete the next for rows below and Attachment A.)</li> <li>Name of health insurance</li> <li>Policy number</li> <li>Is this COBRA coverage?</li></ul>			
<ol> <li>Is anyone listed on this application offered health coverage from a such as a parent or spouse.</li> </ol>	<ul> <li>□ Other</li> <li>Name of health insurance</li> <li>Policy number</li> <li>Is this a limited-benefit plan (like a school accident policy)?</li> <li>□ Yes □ No</li> <li>job? Check yes even if the coverage is from someone else's job,</li> </ul>			
<b>YES. If yes,</b> you'll need to complete and include Attachment A.				

**NO.** If no, continue to Step 5.

Americans with Disabilities Act: Request for Reasonable Modification & Communication Assistance (if applicable): Please let us know if due to disability you require any reasonable modifications or communication assistance. Reasonable modifications allow an individual with a disability an equal opportunity to participate in all public assistance programs for which an individual may be

Do you have a disability that will require a Reasonable Modification or Communication Assistance? Yes\_\_\_No \_\_\_\_ (If yes, please describe the Reasonable Modification or Communication Assistance that you are requesting): Sign Language interpreter \_\_\_; TTY \_\_\_\_; Large Print \_\_\_\_; Electronic communication (email) \_\_\_\_; Braille \_\_\_\_; Video Relay \_\_\_; Cued Speech Interpreter \_\_\_; Oral Interpreter \_\_\_; Tactile Interpreter \_\_\_; Telephone call reminder of program deadlines \_\_\_; Telephonic signature (if applicable) \_\_\_; Face-to-face interview (home visit) \_\_\_; Other: \_\_\_\_ Do you need this Reasonable Modification or Communication Assistance one-time \_\_\_ or ongoing \_\_\_? If possible, briefly explain when and how long you need this modification or assistance?

For more information and additional ways to request a reasonable modification or communication assistance please see the attached Notice of ADA/Section 504 on page 9.

#### **PRA Disclosure Statement**

otherwise eligible to receive.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1191. The time required to complete this information collection is estimated to average [Insert Time (hours or minutes)] per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

# **STEP 5** Read & sign this application.

- I'm signing this application under penalty of perjury which means I've provided true answers to all the questions on this form to the best of my knowledge. I know that I may be subject to penalties under federal law if I provide false and or untrue information.
- I know that I must report any changes within 10 calendar days of the date of which the change occurs. I can visit
   <u>gateway.ga.gov</u> or call 1-877-423-4746 to report any changes. I understand that a change in my information could affect
   the eligibility for member(s) of my household.
- I know that under federal law, discrimination isn't permitted on the basis of race, color, national origin, sex, age, sexual orientation, gender identity, or disability. I can file a complaint of discrimination by calling the DFCS Civil Rights, ADA/Section 504 Coordinator at 1-877-423-4746.
- I confirm that no one applying for health insurance on this application is incarcerated (detained or jailed). If not,

\_\_\_\_\_\_\_ is incarcerated. (An incarcerated individual may still be found eligible for Medicaid.) (Name of person)

The Georgia Department of Human Services ("DHS") collects Personally Identifiable Information (PII), such as names, addresses, telephone numbers, email addresses, and dates of birth, etc., during your application for benefits. By submitting any personal information to us, you agree that we may collect, use, and disclose any such personal information in accordance with DHS policies, procedures, and as permitted or required by law and/or regulations.

We need this information to check your eligibility for help paying for health coverage if you choose to apply. We'll check your answers using information in our electronic databases and databases from the Internal Revenue Service (IRS), Social Security, Department of Labor (DOL), TALX (work number), the Department of Homeland Security and/or a consumer reporting agency. If the information doesn't match, we may ask you to send us proof.

### Renewal of coverage in future years

To make it easier to determine my eligibility for help paying for health coverage in future years, I agree to allow the Health Insurance Agencies, DFCS and the FFM to use income data, including information from tax returns. The Health Insurance Agencies, DFCS and the FFM will send me a notice, let me make any changes, and I can opt out at any time.

Yes, renew my eligibility automatically for the next

5 years (the maximum number of years allowed), or for a shorter number of years:

□ 4 years □ 3 years □ 2 years □ 1 year □ Don't use information from tax returns to renew my coverage.

### If anyone on this application is eligible for Medical Assistance

- I am giving to the Medical Assistance agency our rights to pursue and get any money from other health insurance, legal settlements, or other third parties. I am also giving to the Medical Assistance agency rights to pursue and get medical support from a spouse or parent.
- Does any child on this application have a parent living outside of the home?
- If yes, I know I will be asked to cooperate with the agency that collects medical support from an absent parent. If I think that cooperating to collect medical support will harm me or my children, I can tell Medicaid and I may not have to cooperate.

### Express Lane Eligibility:

Express Lane Eligibility (ELE) is an automatic process to enroll or renew eligible children under the age of 19 who are receiving Supplemental Nutrition Assistance Program (SNAP) or Temporary Assistance for Needy Families (TANF) into the Medical Assistance program. If you are receiving SNAP or TANF, the Division of Family and Children Services (DFCS) will use the household size, residency, and income information from SNAP or TANF, but DFCS will verify citizenship or immigration status using Medical Assistance rules to make an ELE determination to enroll or renew the children in Medicaid or PeachCare for Kids®. If your children are eligible for PeachCare for Kids®, they may be subject to a premium. DFCS will send you a determination notice, let you make any changes and allow you to opt out at any time.

If you would like your children to be evaluated for Medical Assistance using the ELE process, please select yes or no below.  $\Box$  Yes  $\Box$  No

### My right to appeal

If I think the Health Insurance Agencies, DFCS and the FFM has made a mistake, I can appeal its decision. To appeal means to tell someone at the Health Insurance Agencies, DFCS or the FFM that I think the action is wrong and ask for a fair review of the action. I know that I can find out how to appeal by contacting the Division of Family & Children Services (DFCS) at **1-877-423-4746**. I know that I can be represented in the process by someone other than myself. My eligibility and other important information will be explained to me.

**Sign this application.** The person who filled out Step 1 should sign this application. If you're an authorized representative you may sign here, as long as you have provided the information required in Attachment C.

Signature	Date (mm/dd/yyyy)

# **STEP 6** Mail completed application.

Mail your signed application to the address below:

Division of Family and Children Services Customer Contact Center P.O. Box 4190 Albany, GA 31706

## VOTER REGISTRATION INFORMATION

If you are not registered to vote where you live now, would you like to apply to register to vote here today?

\_\_\_\_\_ Yes No

\_\_\_\_\_ I do not want to answer the Voter Registration question

Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by this agency.

If you would like help in filling out the voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application form in private.

If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with the Secretary of State at 2 Martin Luther King Jr. Drive, Ste. 802, West Tower, Atlanta, GA 30334 or by calling 404-656-2871.

IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.

A copy of the Georgia Voter Registration application is included with DFCS applications, renewals, and change of address forms. You can also request a Voter Registration application from your caseworker. If you complete a Voter Registration application, submit it to the Georgia Secretary of State's Office following the instructions provided on the Voter Registration application.

To report suspected Medicaid fraud on recipients or providers, call the Georgia Department of Community Health-Office of Inspector General at (local) 404-463-7590 or (toll free) 800-533-0686; by email at <u>oiganonymous@dch.ga.gov</u>; by mail at Department of Community Health, OIG PI Section, 2 Martin Luther King Jr. Drive SE, 19<sup>th</sup> Floor, East Tower, Atlanta GA 30334; or visit <u>https://dch.georgia.gov/report-medicaidpeachcare-kids-fraud</u>.

## Notice of ADA/Section 504 Rights

## Help for People with Disabilities

The Georgia Department of Human Services and the Georgia Department of Community Health ("the Departments") are required by federal law\* to provide persons with disabilities an equal opportunity to participate in and qualify for the Departments' programs, services, or activities. This includes programs such as SNAP, TANF and Medical Assistance.

The Departments provide reasonable modifications when the modifications are necessary to avoid discrimination based on disability. For example, we may change policies, practices, or procedures to provide equal access. To ensure equally effective communication, we provide persons with disabilities or their companions with disabilities communication assistance, such as sign language interpreters. Our help is free. The Departments are not required to make any modification that would result in a fundamental alteration in the nature of a service, program, or activity or in undue financial and administrative burdens.

### How to Request a Reasonable Modification or Communication Assistance

Please contact your caseworker if you have a disability and need a reasonable modification, communication assistance, or extra help. For instance, call if you need an aid or service for effective communication, like a sign language interpreter. You may contact your caseworker or call DFCS at (877) 423-4746 or the DCH Katie Beckett (KB) Team at 678-248-7449 to make your request. You may also make your request using the DFCS ADA Reasonable Modification Request Form, which is available at your local DFCS office or online at <a href="https://dfcs.georgia.gov/adasection-504-and-civil-rights">https://dfcs.georgia.gov/adasection-504-and-civil-rights</a>, or you may obtain the DCH ADA Reasonable Modification Request Form at the KB office, online at <a href="https://medicaid.georgia.gov/programs/all-programs/tefrakatie-beckett">https://medicaid.georgia.gov/programs/all-programs/tefrakatie-beckett</a>, or you may email your modification request to <a href="https://medicaid.georgia.gov/programs/all-programs/tefrakatie-beckett">DCH.ADAassistance@dch.ga.gov/</a>.

### How to File a Complaint

You have the right to make a complaint if the Departments have discriminated against you because of your disability. For example, you may file a discrimination complaint if you have asked for a reasonable modification or sign language interpreter that has been denied or not acted on within a reasonable time. You can make a complaint orally or in writing by contacting your case worker, your local DFCS office, or the DFCS Civil Rights, ADA/Section 504 Coordinator at 47 Trinity Avenue SW, Atlanta, GA 30334, (877) 423-4746. For DCH, contact the KB Team ADA/Section 504 Coordinator at 2211 Beaver Ruin Road, Suite 150, Norcross, GA 30071 or P.O. Box 172, Norcross, GA 30091, (678) 248-7449. The DCH email is: <u>dch.adarequests@dch.ga.gov</u>.

You can ask your case worker for a copy of the DFCS civil rights complaint form. The complaint form is also available at <u>https://dfcs.qeorgia.gov/adasection-504-and-civil-rights</u>. If you need help making a discrimination complaint, you may contact the DFCS staff listed above. Individuals who are deaf or hard of hearing or who may have speech disabilities may call 711 for an operator to connect with us. The email for DCH Civil Rights complaints is: <u>dch.civilrights@dch.ga.gov</u>. The link for the DCH Civil Rights process and complaint form is located at: <u>https://dch.georgia.gov/adasection-504-and-civil-rights</u>.

\*Section 504 of the Rehabilitation Act of 1973; Americans with Disabilities Act of 1990; and the Americans with Disabilities Act Amendments Act of 2008 ensure persons with disabilities are free from unlawful discrimination.

Under the Department of Human Services (DHS), you may also file other discrimination complaints by contacting your local DFCS office, or the DFCS Civil Rights, ADA/Section 504 Coordinator at Georgia Department of Human Services, Office of General Counsel, 47 Trinity Avenue SW, Atlanta, GA 30334, (877) 423-4746. For complaints alleging discrimination based on limited English proficiency, contact the DHS Limited English Proficiency and Sensory Impairment Program at Georgia Department of Human Services, Office of General Counsel, 47 Trinity Avenue SW, Atlanta, GA 30334, (877) 423-4746.