



## **Hurricane Michael Frequently Asked SNAP Questions 10.12.18**

### **Will Georgia issue benefits early due to Hurricane Michael?**

Georgia will issue benefits on the regular issuance schedule.

### **I got my benefits before Hurricane Michael and my power was out for over four hours. Can I get replacement benefits?**

Recipients are required to report the loss of food to the local DFCS office and complete an affidavit of Food Loss Replacement Form (Form 841) verifying the amount of loss. Customers have 10 days after the loss to submit that form.

### **My entire county experienced a power outage of more than four hours. Will we automatically get replacement benefits?**

If a county has greater than 50% of its population without power for four (4) hours or more, DFCS can ask for a waiver from the USDA Food and Nutrition Service to allow us to replace all the SNAP benefits in that county (that have already been issued for the month). The Division is currently working with power companies to compile data to determine if a waiver is needed.

### **How long will it take to get my replacement benefits?**

After eligibility is determined, benefits may be received within 10 days.

### **I lost my EBT card. Can I get another one faster?**

Procedures for requesting a replacement card remain the same. Call 1-888.421.3281 to request a replacement card and the new card will be mailed to you on the same day.

### **I evacuated my home in another State due to Hurricane Michael. Can I get emergency FS in Georgia?**

If you intend to reside in GA, you may apply for FS in GA. You may be eligible for expedited/emergency FS if you meet the eligibility requirements.

### **I evacuated from another State. I plan to return as soon as it is safe. Can I get FS here?**

You may continue to receive benefits from your home state for this month if you intend to return to your state next month.

### **I'm a Georgia resident at a shelter and they provide meals, can I apply?**

Yes. Anyone can apply for FS. Eligibility will be based on household situation and circumstances.