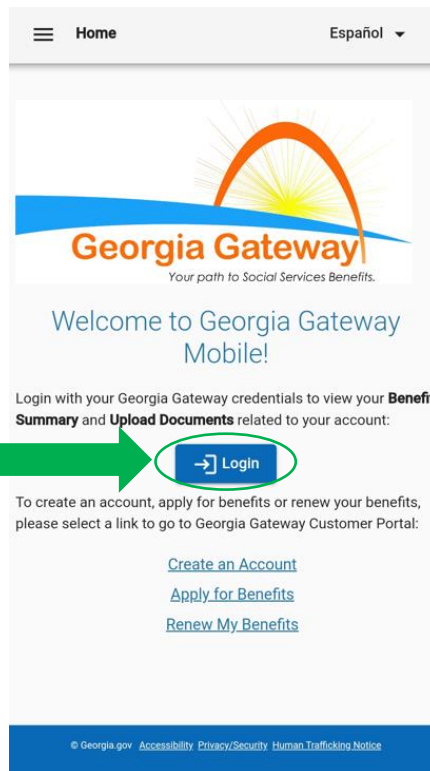


## If you already have a Georgia Gateway Mobile or Georgia Gateway Customer Portal account

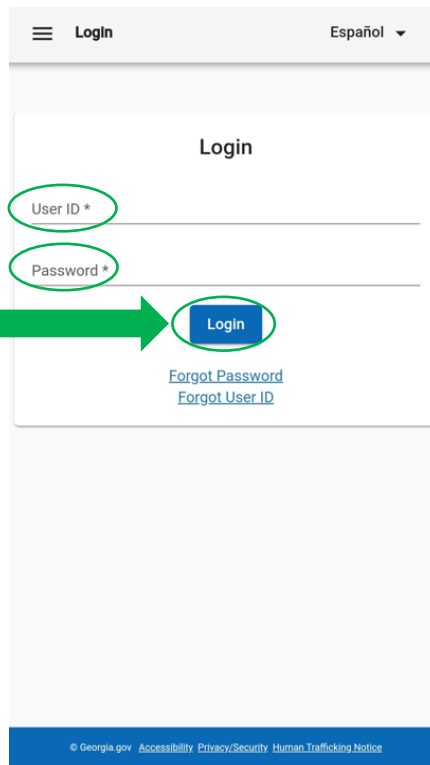
1

From the Georgia Gateway Mobile landing page select the **Login** button to access Georgia Gateway Mobile



2

Enter your previously created **User ID** and **Password** and select **Login**



3

Read the **Confidentiality Agreement Consent** and if you agree select, **I Accept**

Confidentiality Agreement Español ▾

### Confidentiality Agreement Consent

By clicking "I Accept", you accept confidentiality, acceptable use, and other privacy policies as mandated by the State of Georgia. Please note that it is your responsibility to print and keep copies of sensitive information. Click "I Do Not Accept" to end this session and log out.

**I Accept**

**I Do Not Accept**

4

From the Georgia Gateway Mobile home page, you can **View Benefits, Upload Documents**, or view the status of **Application(s)**

Hello, Sample Mobile

Select a Case  
123456789 ▾

**Head of Household:** Sample Mobile  
**Case Status:** Approved

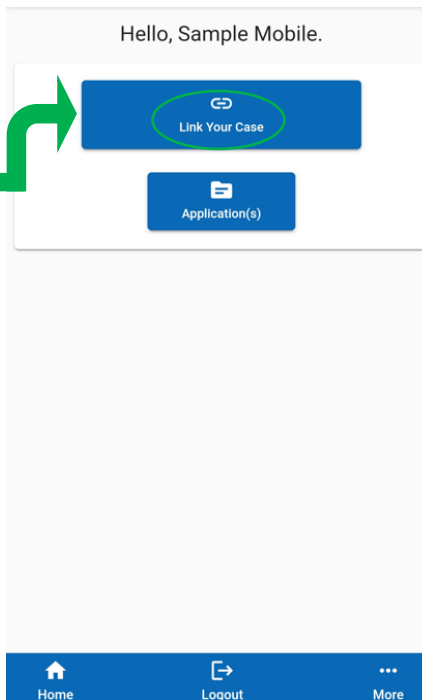
**View Benefits**

**Upload Documents** **Application(s)**

## If you already have a Georgia Gateway Customer Portal account, but it is not linked to your Georgia Gateway cases.

5

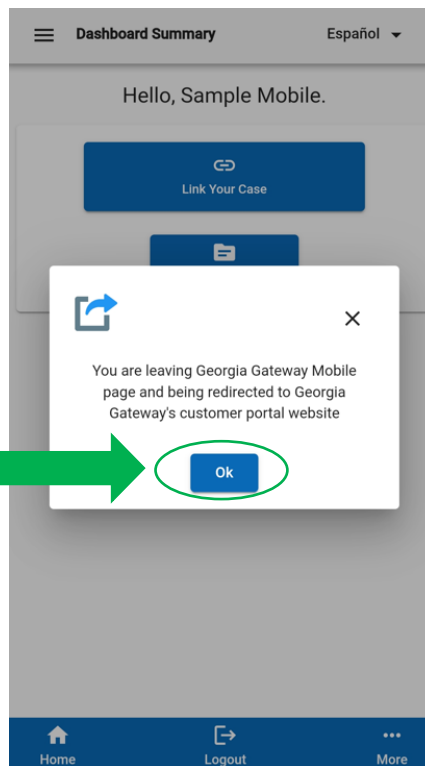
After completing steps [1](#), [2](#), and [3](#) above you will select **Link Your Case**



6

You will receive a message that you are being redirected to the Georgia Gateway Customer Portal website.

Select **Ok** to proceed to the Georgia Gateway Customer Portal website **Login** page.



6

Enter your previously created **User ID** and **Password** and select **Login Now**



Please enter User ID and Password to log into your Gateway account. If you need to create a new account, select the 'Create New Account' hyperlink.

\* User ID:   
\* Password:

Login Now  
Exit

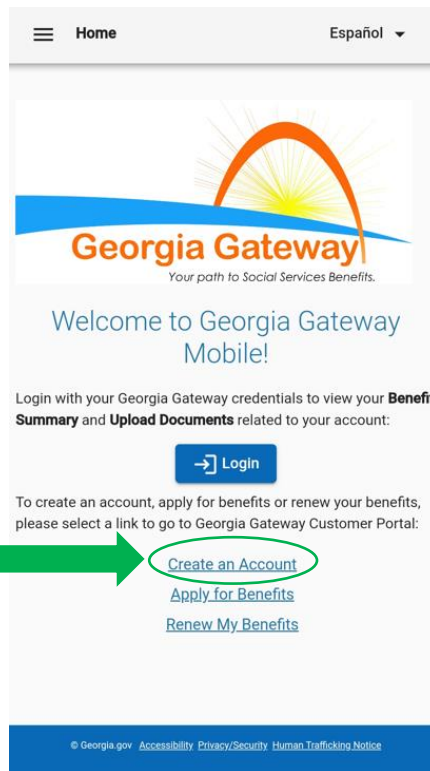
[Forgot User ID?](#)   [Forgot Password?](#)  
[Create New Account](#)



## If you DO NOT already have a Georgia Gateway Mobile or Georgia Gateway Customer Portal account

1

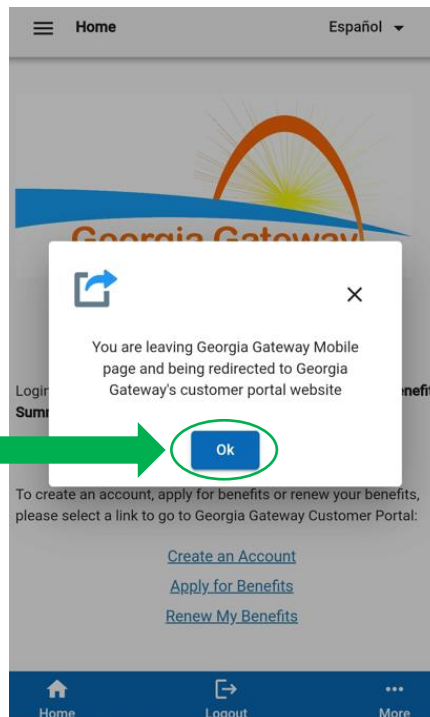
Select the **Create an Account** link



2

You will receive a message that you are being redirected to the Georgia Gateway Customer Portal website.

Select **Ok** to proceed to the Georgia Gateway Customer Portal website.



3

You will be redirected to the Georgia Gateway Customer Portal **Setting Up An Account** page.

Enter your information and follow the directions to create your Georgia Gateway Mobile and Customer Portal account

