DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: Georgia Report Name: DETAILED MODEL PLAN (LIHEAP) Report Period: 10/01/2018 to 09/30/2019 Report Status: Saved

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	l		OME H			L PLAN		ROC	GRAM	I(LIHEAP)	
			* 1.b. Fr • Annu). Frequency: Annual		 * 1.c. Consolidated Application/Plan/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier: 4b. Federal Award Identifier: 		 	 * 1.d. Version: O Initial O Resubmission O Revision O Update State Use Only: 5. Date Received By State: 6. State Application Identifier: 		
7. APPLICAN	T INFO	ORMATION				<u> </u>					
		orgia Division o	f Family a	und Children S	Services, LIHE	AP					
	* b. Employer/Taxpayer Identification Number (EIN/TIN): 58-1130678 * c. Organizational DUNS: 135970429										
* d. Address:						<u> </u>					
* Street 1:		TWO PEACH	HTREE ST	FREET, NW	SUITE 21-265	Street 2:					
* City:		ATLANTA				County:					
* State:		GA				Province	:				
* Country:	:	United States				* Zip / Po Code:	ostal	3030	3 - 3142		
e. Organizatio	nal Uni	t:									
Department N	lame:					Division Name: Division of Family and Children Services					
f. Name and co	ontact i	nformation of j	person to	be contacted	on matters in	volving this a	oplication	:			
Prefix:	* First Cynth	: Name: nia			Middle Name M	ne: * Last Name: Bryant					
Suffix:	Title: LIHE	AP Program Ma	anager		Organization	al Affiliation:	:				
* Telephone Number: (404) 656-5252	Fax Ni	umber			* Email: Cynthia.Brya	ant@dhs.ga.go	NV.				
* 8a. TYPE O A: State Gover		LICANT:									
b. Addition	al Descr	ription:									
* 9. Name of H	Federal	Agency:									
					g of Federal Do ssistance Numbe					CFDA Title:	
10. CFDA Num	10. CFDA Numbers and Titles 93568					Low-Inc	ome Ho	ome Ener	gy Assistance		
	11. Descriptive Title of Applicant's Project Low Income Home Energy Assistance										
	12. Areas Affected by Funding:										
	SSION	AL DISTRICT	S OF:								
						1					

* a. Applicant 5		b. Program/Project: Statewide							
Attach an additional list of Program/Project Congressional Districts if needed.									
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:							
a. Start Date: 10/01/2018	b. End Date: 09/30/2019	* a. Federal (\$): \$0	b. Match (\$): \$0						
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS	\$?						
a. This submission was made ava	ilable to the State under the Executive	e Order 12372							
Process for Review on :									
b. Program is subject to E.O. 123	372 but has not been selected by State	for review.							
c. Program is not covered by E.O). 12372.								
* 17. Is The Applicant Delinquent O O YES O NO	n Any Federal Debt?								
Explanation:									
complete and accurate to the best of	tify (1) to the statements contained in f my knowledge. I also provide the req ny false, fictitious, or fraudulent stater tion 1001)	juired assurances** and agree to com	ply with any resulting terms if I						
** The list of certifications and assurinstructions.	** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.								
18a. Typed or Printed Name and Ti	tle of Authorized Certifying Official	18c. Telephone (area co	de, number and extension)						
		18d. Email Address							
18b. Signature of Authorized Certify	ying Official	18e. Date Report Submi	itted (Month, Day, Year)						
Attach supporting doc	cuments as specified in a	igency instructions.							

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201 August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01						
OMB Approval No. 0970-0075 Expiration Date: 09/30/2020 THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in year file an abbreviated plan. Public reporting burden for this collection of information is estimated to aver for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of sponsor, and a person is not required to respond to, a collection of information unless it displays a cur	rs in which the grantee rage 1 hour per respon information. An agen	is not permitted to se, including the time cy may not conduct or				
Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)	4					
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of	Operation				
	Start Date	End Date				
Heating assistance	11/01/2019	05/31/2019				
Cooling assistance						
Crisis assistance	11/01/2018	05/31/2019				
Weatherization assistance	10/01/2018	09/30/2019				
Provide further explanation for the dates of operation, if necessary	<u>8</u>	<u>.</u>				
The contract to the Community Action Agencies for the LIHEAP program is from October 1, 2018 until September 30, 2019. The Heating and Crisis assistance is seasonal from November 1, 2017 until May 31, 2018. A cooling program is offered June 1, 2019 until September 31, 2019 only if or when funds are available. The weatherization program is operated from October 1, 2018 until September 30, 2019.						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.						
Heating assistance 53						
Cooling assistance						
Crisis assistance						
Weatherization assistance	7.00%					
Carryover to the following federal fiscal year		0.00%				
Administrative and planning costs		10.00% 0.50%				
Services to reduce home energy needs including needs assessment (Assurance 16)						

Section 1 - Program Components

Use	d to develop a	nd implement leveraging activitie	es							0.009
ΓΟΤΑ	L									100.009
Alter	nate Use of C	risis Assistance Funds, 2605(c)(1)(C)							
1.3 T	he funds rese	rved for winter crisis assistan	ce that hav	ve not been expe	nded I	by March 15 will l	oe re	programmed to:		
1	Н	eating assistance					Co	oling assistance		
	Weatherization assistance Other (specify:)									
_										
Cate	gorical Eligib	ility, 2605(b)(2)(A) - Assuranc	e 2, 2605(c)(1)(A), 2605(b)	(8A) -	Assurance 8				
1.4 D colun	o you consid 1n below? 💽	er households categorically elig Yes ONO	gible if on	e household men	ıber r	eceives one of the	follo	wing categories of	î ben	efits in the left
If you	ı answered ''	Yes'' to question 1.4, you must	t complete	the table below	and a	nswer questions 1	.5 an	d 1.6.		
				Heating		Cooling		Crisis		Weatherization
ГANF			\odot	Yes O _{No}	С	Yes 💿 No	\odot	Yes ONO	0	Yes 💽 No
SSI			\odot	Yes ONo	0	Yes 💽 No	\odot	Yes ONo	0	Yes 💽 No
SNAP				Yes ONo	_	Yes • No	<u> </u>	Yes O No	<u> </u>	Yes 💿 No
	s-tested Vetera	ns Programs		Yes 🖸 No		Yes • No		Yes INO		Yes • No
call	, asicu vetera	_				di .	\sim	1		
.	(C 10) 1	Program Name		Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1			O Yes 💿 No		C Yes 💿 No		O Yes 💿 No		CYes CNo
l.5 D	o you autom	atically enroll households with	out a dire	ct annual applica	ation?	🔿 Yes 💿 No				
		sure there is no difference in t eligibility and benefit amount		ent of categorica	lly eli	gible households f	rom	those not receivin	g otł	er public assistance
	or \$310.	gorically eligible must submit th	ie same doo	cuments as those	that ar	e not categorically	engi	ble. The benefit am	iount	is also the same bein
	P Nominal Pa									
		te LIHEAP funds toward a no								
If you	answered "	Yes" to question 1.7a, you mus	st provide	a response to qu	estior	ns 1.7b, 1.7c, and 1	.7d.			
1.7b	Amount of N	ominal Assistance: \$0.00								
1.7c l	Frequency of	Assistance								
	Once Per Y	ear								
	Once every	five years								
	Other - Des	cribe:								
1.7d]	How do you	confirm that the household rec	eiving a n	ominal payment	has a	n energy cost or n	eed?			
Must	have the Ener	gy Bill submitted with the appli	cation.							
Deter	mination of E	ligibility - Countable Income								
1.8. I	n determinin	g a household's income eligibil	lity for LI	HEAP, do you us	se gro	ss income or net in	ncom	ne ?		
<	Gross Incor	ne								
	Net Income									
1.9. S	elect all the a	pplicable forms of countable i	income us	ed to determine a	a hous	ehold's income eli	gibil	ity for LIHEAP		
>	Wages									
>	Self - Emplo	yment Income								
l										

>	Contract Income						
 	Payments from mortgage or Sales Contracts						
 	Unemployment insurance						
 Image: A start of the start of	Strike Pay						
>	Social Security Administration (SSA) benefits						
	Including MediCare deduction Excluding MediCare deduction						
 	Supplemental Security Income (SSI)						
 	Retirement / pension benefits						
 Image: A start of the start of	General Assistance benefits						
 	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
>	Rental income						
×	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
>	Alimony						
N	Child support						
×	Interest, dividends, or royalties						
>	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						

Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					
Income tax refunds					
Stipends from senior companion programs, such as VISTA					
Funds received by household for the care of a foster child					
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid					
Reimbursements (for mileage, gas, lodging, meals, etc.)					
Other					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 2 - Heating Assistance								
Eligibility, 2605	Eligibility, 2605(b)(2) - Assurance 2								
2.1 Designate the income eligibility threshold used for the heating componenet:									
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
2.2 Do you have HEATING ASS	e additional eligibility requirements for ITANCE?	O Yes	• No						
2.3 Check the a	ppropriate boxes below and describe the p	olicies for	each.						
Do you require	an Assets test ?	O Yes	• No						
Do you have ad	ditional/differing eligibility policies for:								
Renters?		Oyes	• No						
Renters L	iving in subsidized housing ?	O Yes	• No						
Renters w	vith utilities included in the rent ?	Oyes	⊙ _{No}						
Do you give pri	ority in eligibility to:								
Elderly?		• Yes	O No						
Disabled?			O No						
Young children?			💽 No						
Househol	ds with high energy burdens ?	Oyes	• No						
Other?		O Yes	💽 No						

Explanations of policies for each "yes" checked above:

Georgia offers LIHEAP assistance to renters who live in subsidized housing if their utility bill is in their name or the renter can verify an energy burden. Renters whose utilities are included in the rent are not eligible for LIHEAP assistance unless the renter can verify an energy burden. We give priority service to the elderly and disabled homebound. They are allowed to apply for services one month prior to the program opening to the general public. We require that all applicants provide an individual bill for the residence applying for assistance. During the general public application period, crisis applicants must provide an individual bill and are given priority consideration.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

The first 30 days of the heating program are reserved for serving homebound households and elderly households.

1) Homebound Household - A household which, in the judgment of the LAA, contains no person(s) able to travel to an intake center and to apply for Energy Assistance

because of a medical condition which currently qualifies the person for home services through Medicaid or Medicare, and/or currently receives home delivered meals,

home - health agency services, or homemaker services or who has disabilities confining the residents to the home.

2) Elderly Household - A household which contains members 65 years of age and older.

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):

Income									
Family (household) size	Family (household) size								
Home energy cost or need:									
Fuel type									
Climate/region									
Individual bill									
Dwelling type									
Energy burden (% of income spent on h	ome energy)								
Energy need									
Other - Describe:									
Vulunerable Population allocation amount: If a househo will receive the maximum benefit amount of \$350.00.	ld has the vulunterab	le population factor of having an elderly person age 60 or o	over the household						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)									
2.6 Describe estimated benefit levels for FY 2018:									
Minimum Benefit \$310 Maximum Benefit \$350									
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? O Yes 💿 No									
If yes, describe.									
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.									

Section 3 -	COOLING	ASSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Eligibility. 2005(c)(1)(A), 2005 (b)(2) - Assurance 2 3.1 Designate The income eligibility threshold used for the Cooling componenet: Add Household size Eligibility Guideline Eligibility Threshold 3.1 Designate The income eligibility equirements for COOLING ASSITTANCE? State Median Income Eligibility Threshold 3.2 Do you have additional eligibility equirements for COOLING ASSITTANCE? CYes No 3.3 Check the appropriate bases below and describe the policies for each. Do your have additional differing eligibility policies for: Renters? CYes No Do you have additional differing eligibility policies for: Renters with utilities included in the rent? CYes Do you give priority in eligibility to: CYes No Concentration Do you give priority in eligibility to: CYes No Concentration Do you give priority in eligibility to: CYes No Concentration Elderly? CYes No Concentration Disabled? Cyes No Concentration Young children? Cyes No Concentration State the provision of cooling assistance torubnerable populations.e.g., benefit amounts, early application periods, concentration of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Individual b		Section 3 - Cooling Assistance							
3.1 Designate The income eligibility threshold used for the Cooling component: Add Household size Add Household size State Median Income 3.2 Do you have additional eligibility requirements for CV cs. © No COULING ASSITANCE? 3.3 Check the appropriate boxes below and describe the policies for each. Do you require an Asset set? CY cs. © No Boyou have additional/differing eligibility policies for: Renters? CY cs. © No Renters? CY cs. © No Renters it huiltities included in the rent ? CY cs. © No Do you give priority in eligibility to: Elderly? CY cs. © No Disabiled? CY cs. © No No eliftering? CY cs. © No Disabiled? CY cs. © No Households with high energy burdens ? CY cs. © No Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, if hum energy cost or need: Income Fanily (household) size Individual bill Individual bill Diveling type Individual bill				6					
Add Household size Eligibility Guideline Eligibility Threshold 1 All Household Sizes State Median Income Eligibility Threshold 3.2 Do you have additional cligibility requirements for COULING ASSITANCE? Yes No 3.3 Check the appropriate boxes below and describe the policies for each. Do you require an Assets test ? Yes No Do you ave additional digibility policies for: Renters Yes No Renters Living in subsidized housing ? Yes No Do you give priority in eligibility to: Eliferity? Yes No Eliferity? C Yes No Do you give priority in eligibility to: Eliferity? C Yes No Do you give priority in eligibility to: Eliferity? C Yes No Do you give priority in eligibility policies for each Mouge children? C Yes No Do you give priority in eligibility policies for each Mouge children? C Yes No Do you give priority in eligibility policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance torulnerable populations.e.g., benefit amounts, early application periods, i Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Incom	Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2							
1 All Household Sizes State Median Income 3.2 Do you have additional eligibility requirements for \[C] Yes \[C] No 200LING ASSITANCE? \[S] Yes \[C] No 3.2 Deck the appropriate boxes below and describe the policies for each. Do you require an Assets test ? \[C] Yes \[C] No Renters? \[C] Yes \[No Renters. Renters? \[C] Yes \[No Renters. \[No Renters Living in subsidized housing ? \[C] Yes \[No \[No <	3.1 Designate Th	e income eligibility threshold used for the	e Cooling c	componenet:	4				
3.2 Do yon have additional eligibility requirements for COULING ASSITANCE? C Yes No 3.3 Check the appropriate boxes below and describe the policies for each. O Yes No Do you require an Assets test ? C Yes No Bo you have additional/differing eligibility policies for: Renters? C Yes No Renters? C Yes No Renters living in subsidized housing ? C Yes No Bo you give priority in eligibility to: Elderty? C Yes No Renters with utilities included in the rent ? C Yes No Do you give priority in eligibility to: Elderty? C Yes No Renters with utilities included in the rent ? C Yes No Do you give priority in eligibility to: Elderty? C Yes No Renters with utilities included in the rent ? C Yes No Disbled? C Yes No No Renters in thigh energy burdens ? C Yes No Households with high energy burdens ? C Yes No No Renters in thigh energy burdens ? Yes No Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations.e.g.,									
COOLING ASSITANCE?				J	0.00%				
Do you require an Assets test ? Do you require an Assets test ? Do you have additional/differing eligibility policies for: Renters? Renters? Renters? Renters in subsidized housing ? Yes © No Renters with utilities included in the rent ? Yes © No Renters with utilities included in the rent ? Yes © No Do you give priority in eligibility to: Elderly? Disabled? Yes © No Households with high energy burdens ? Yes © No Cyces © No Explanations of policies for each "yes" checked above: 34 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 35 Check the variables you use to determine your benefit levels. (Check all that apply): Feamily (household) size Home energy cost or need: Fead type Chimateregion Individual bil Dowling type Energy hurden (% of income spent on home energy) Energy need			OYes	● No					
Do you have additional/differing eligibility policies for: Renters? Renters? Yes No Renters Living in subsidized housing? Yes No Renters with utilities included in the rent? Yes No Do you give priority in eligibility to: Elderly? Yes No Disabled? Yes No Yes No Young children? Yes No Yes No Young children? Yes No Yes No Otter? Yes No Yes No Otter? Yes No Yes No Stabled? Yes No Yes No Otter? Yes No Yes No Explanations of policies for each "yes" checked above: Yes No Yes No 234 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, and the provision of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 325 Check the variables you use to determine your benefit levels. (Check all that apply): Income Income Income Income Income Income Individual bill Dovelling type <td></td> <td></td> <td></td> <td></td> <td></td>									
Renters? ^{\Colored Yes \overline{No} Renters Living in subsidized housing ? ^{\Colored Yes \overline{No} Renters with utilities included in the rent ? ^{\Colored Yes \overline{No} Do you give priority in eligibility to: ^{\Colored Yes \overline{No} Elderly? ^{\Colored Yes \overline{No} Disabled? ^{\Colored Yes \overline{No} Young children? ^{\Colored Yes \overline{No} Houscholds with high energy burdens ? ^{\Colored Yes \overline{No} Yes \overline{No} ^{\Colored Yes \overline{No} Houscholds with high energy burdens ? ^{\Colored Yes \overline{No} Yes \overline{No} ^{\Colored Yes \overline{No} Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, and the provision of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region}}}}}}}}}}}	Do you require a	n Assets test ?	C Yes	• No					
Renters Living in subsidized housing ? \[] Yes No Renters with utilities included in the rent ? Yes No Do you give priority in eligibility to: Elderly? Yes No Disabled? Yes No Muscholds with high energy burdens ? Yes No Households with high energy burdens ? Yes No Other? Yes No Explanations of policies for each "yes" checked above: No Sta Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, or the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, or the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, or the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, or the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, or the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, or the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, or the provision of cooling assistance tovulnerable populations, e.g., be	Do you have add	itional/differing eligibility policies for:		_					
Renters with utilities included in the rent ? Yes No Do you give priority in eligibility to: Elderly? Yes No Disabled? Yes No Yes No Young children? Yes No Yes No Households with high energy burdens ? Yes No Yes No Other? Yes No No Yes No Explanations of policies for each "yes" checked above: Yes No No S4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, associate to assistance tovulnerable populations, e.g., benefit amounts, early application periods, associate to associate	Renters?								
Do you give priority in eligibility to: Elderly? Disabled? Or yes No Young children? Or yes No Households with high energy burdens? Or yes No Other? Other? Or yes No Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, a.stance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Renters Liv	ving in subsidized housing ?	O Yes	© No					
Elderly? O Yes No Disabled? O Yes No Young children? O Yes No Households with high energy burdens ? O Yes No Other? O Yes No Explanations of policies for each "yes" checked above: State No B4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, o Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 35.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Renters wit	th utilities included in the rent ?	C Yes	💽 No					
Disabled? ^O Yes ^{Noo} Young children? ^O Yes ^{Noo} Households with high energy burdens ? ^O Yes ^O Noo Other? ^O Yes ^O Noo Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, a superioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, a superioritize the variables you use to determine your benefit levels. (Check all that apply): Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Do you give prio	rity in eligibility to:	4						
Young children? ^O Yes ^O No Households with high energy burdens ? ^O Yes ^O No Other? ^O Yes ^O No Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, assistance of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Elderly?		C Yes	💽 No					
Households with high energy burdens ? Yes No Other? Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations,e.g., benefit amounts, early application periods, Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Climate/region Individual bill Develling type Energy burden (% of income spent on home energy) Energy need	Disabled?		O Yes	💽 No					
Other? Yes No Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Detergy burden (% of income spent on home energy) Energy need	Young chile	dren?	C Yes 💿 No						
Explanations of policies for each "yes" checked above: 3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations,e.g., benefit amounts, early application periods, Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Households	s with high energy burdens ?							
3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Other?		O _{Yes}	Yes 💽 No					
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bil Dwelling type Energy burden (% of income spent on home energy) Energy need	Explanations of p	policies for each "yes" checked above:	-						
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bil Dwelling type Energy burden (% of income spent on home energy) Energy need									
3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	3.4 Describe how	you prioritize the provision of cooling as	ssistance to	ovulnerable populations,e.g., benefit amounts	, early application periods, etc.				
3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need									
3.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Determinedien of	$\mathbf{D}_{\text{constitute}} = \mathbf{C}_{\text{constant}} = \mathbf{C}_$	(1)(D)						
Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need									
Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	3.5 Check the var	riables you use to determine your benefit	levels. (Ch	heck all that apply):					
Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Income								
Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Family (hou	usehold) size							
Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Home energ	gy cost or need:							
Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy) Energy need	Fuel	type							
Dwelling type Energy burden (% of income spent on home energy) Energy need									
Energy burden (% of income spent on home energy) Energy need	Indiv	vidual bill							
Energy burden (% of income spent on home energy) Energy need	Dwe	lling type							
			energy)						
	Ener	rgy need							
Uther - Describe	Othe	er - Describe:							

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2018:							
Minimum Benefit \$0 Maximum Benefit \$0							
3.7 Do you provide in-kind (e.g., fans, air conditioners) an	d/or other form	ns of benefits? O Yes O No					
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 -	CRISIS	ASSISTA	ANCE
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U.S. DEPARTMENT OF HEALTH ADMINISTRATION FOR CHILDR		OME	/92,02/95,03/96,12/98,11/01 B Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOM	MODE	ASSISTANCE PROGRAM(L E L PLAN MANDATORY	.IHEAP)
	Section 4: CRIS	SIS ASSISTANCE	
Eligibility - 2604(c), 2605(c)(1)(A)			
4.1 Designate the income eligibility three	eshold used for the crisis compor	nent	
Add Ho	usehold size	Eligibility Guideline	Eligibility Threshold
1 All Household Sizes	s	tate Median Income	60.00%
4.2 Provide your LIHEAP program's d	ofinition for determining a grist	s	
as crisis. 4.3 What constitutes a <u>life-threatening</u>	<u>crisis?</u>		
		al condition that exists that could be intensifie ssional such as a physician, public health offic	
Crisis Requirement, 2604(c) 4.4 Within how many hours do you pro	wide an intervention that will re	solve the energy crisis for eligible household	ds? 48Hours
4.5 Within how many hours do you pro 18Hours	wide an intervention that will re	solve the energy crisis for eligible household	ds in life-threatening situations?
Crisis Eligibility, 2605(c)(1)(A)			
4.6 Do you have additional eligibility re ASSISTANCE?	equirements for CRISIS	⊙ Yes CNo	
4.7 Check the appropriate boxes below	and describe the policies for eac	sh	
Do you require an Assets test ?		O Yes 💿 No	
Do you give priority in eligibility to :		-	
Elderly?		• Yes O No	
Disabled?		• Yes O No	
Young Children?		O Yes 💿 No	
Households with high energy bur	dens?	O Yes 💿 No	
Other?		O Yes O No	
In Order to receive crisis assistance:			
Must the household have received empty tank?	l a shut-off notice or have a near	r • Yes • No	
Must the household have been sh	ut off or have an empty tank?	• Yes O No	
Must the household have exhaust	ed their regular heating benefit	? O Yes • No	
Must renters with heating costs in received an eviction notice ?	ncluded in their rent have	O Yes O No	
Must heating/cooling be medicall	y necessary?	O Yes 💿 No	

Must the household have non-working heating equipment?	g or cooling	ţ	C Yes 💿 No
Other?			C Yes 💿 No
Do you have additional / differing eligibility policies	for:		
Renters?			O Yes 💿 No
Renters living in subsidized housing?			O Yes 💿 No
Renters with utilities included in the rent?			O Yes 💿 No
Explanations of policies for each "yes" checked above	ve:		
			or empty tank in order to be eligible for crisis assistance. Policy requires to qualify for elderly. Government supplied verification for any disability.
Determination of Benefits			
4.8 How do you handle crisis situations?			
Separate component			
Fast Track			
Other - Describe:			
		uigig agai-t-	as homofita?
4.9 If you have a separate component, how do you do Amount to resolve the cr			ce benefits?
	1515.		
Other - Describe:			
Crisis Requirements, 2604(c)			
· · · · ·	istance at s	ites that are	geographically accessible to all households in the area to be served?
• Yes O No Explain.			Beobrahinearly accessible to an insubclicity in the mean of the set read
Applications are taken through local CAAs, senior center	ers, and chu	urches.	
4.11 Do you provide individuals who are physically o	disabled th	e means to:	
Submit applications for crisis benefits without leav	ving their l	homes?	
• Yes O No If No, explain.			
Travel to the sites at which applications for crisis a	assistance	are accepted	?
O Yes 💿 No If No, explain.			
If you answered "No" to both options in question 4.1 disabled?	11, please e	explain alter	native means of intake to those who are homebound or physically
Benefit Levels, 2605(c)(1)(B)			
4.12 Indicate the maximum benefit for each type of o	crisis assist	ance offered	L
Winter Crisis \$350.00 maximum benefit			
Summer Crisis \$0.00 maximum benefit			
Year-round Crisis \$0.00 maximum benefit			
4.13 Do you provide in-kind (e.g. blankets, space hea	aters, fans)	and/or othe	r forms of benefits?
Yes No If yes, Describe			
		•• • -	۵
4.14 Do you provide for equipment repair or replace	ement using	g crisis fund	s?
O Yes 💿 No			
If you answered "Yes" to question 4.14, you must co			
4.15 Check appropriate boxes below to indicate type	e(s) of assis	tance provid	led.
	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair			

Heating system replacement			
Cooling system repair			
Cooling system replacement			
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify):			
4.16 Do any of the utility vendors you work with en	nforce a mor	atorium on s	shut offs?
• Yes O No			
If you responded "Yes" to question 4.16, you must	respond to c	uestion 4.17	7.
4.17 Describe the terms of the moratorium and any	y special disp	ensation rec	eceived by LIHEAP clients during or after the moratorium period.
least 45 days overdue and proper notification has been sent. No disc temperature is going to be	connect durin	g protection	so, the power or gas company cannot disconnect service unless a bill is at a dates if customer agrees and adheres to payment plan. Also, if the illegal, so shut offs are limited during both the summer and winter per state
If any of the above questions require	further e	vnlanatio	on or clarification that could not be made in the

SF - Section 5: WEA Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2 5.1 Designate the income eligibility threshold used for the W	IERGY ASSISTANCE PROGRAM(MODEL PLAN - 424 - MANDATORY ATHERIZATION ASSISTANCE	LIHEAP)
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2 5.1 Designate the income eligibility threshold used for the W		
5.1 Designate the income eligibility threshold used for the W		
	earnerization component	
		Till-th life- There deal a
Add Household Size	Eligibility Guideline	Eligibility Threshold
1 All Household Sizes	HHS Poverty Guidelines	200.00%
5.2 Do you enter into an interagency agreement to have anot No	ther government agency administer a WEATHERIZ	ATION component? 💽 Yes 🔘
5.3 If yes, name the agency. Georgia Environmental Finance	Authority (GEFA)	
5.4 Is there a separate monitoring protocol for weatherization	on? • Yes • No	
WEATHERIZATION - Types of Rules		
5.5 Under what rules do you administer LIHEAP weatheriz	ation? (Check only one.)	
Entirely under LIHEAP (not DOE) rules		
Entirely under DOE WAP (not LIHEAP) rules		
Mostly under LIHEAP rules with the following DOE	WAP rule(s) where LIHEAP and WAP rules differ ((Check all that annly).
Weatherization of entire multi-family housing st units or will become eligible within 180 days	tructure is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible
Weatherize shelters temporarily housing primar care facilities).	rily low income persons (excluding nursing homes, pr	risons, and similar institutional
Other - Describe:		
Mostly under DOE WAP rules, with the following LIF	HEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)
Income Threshold		
Weatherization not subject to DOE WAP maxim	num statewide average cost per dwelling unit.	
Weatherization not subject to DOE WAP maxim	num statewide average cost per dwelling unit. E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim	0 1 0	
Weatherization not subject to DOE WAP maxim Weatherization measures are not subject to DO	E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim Weatherization measures are not subject to DOI Other - Describe:	E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim Weatherization measures are not subject to DOI Other - Describe: Allowable health and safety measures may be installed and are to the subject to DOI Eligibility, 2605(b)(5) - Assurance 5	E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim Weatherization measures are not subject to DOI Other - Describe: Allowable health and safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and are to be and the safety measures may be installed and the safety measures	E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim ✓ Weatherization measures are not subject to DOI ✓ Other - Describe: Allowable health and safety measures may be installed and are to the safety measures may be installed and are to the safety measures for	E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim ✓ Weatherization measures are not subject to DOI ✓ Other - Describe: Allowable health and safety measures may be installed and are to the subject to DOI Eligibility, 2605(b)(5) - Assurance 5 5.6 Do you require an assets test?	E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim ✓ Weatherization measures are not subject to DOI ✓ Other - Describe: Allowable health and safety measures may be installed and are to the safety measures may be installed and are to the safety measures for the safety measures of the safety measures for t	E Savings to Investment Ration (SIR) standards.	
Weatherization not subject to DOE WAP maxim ✓ Weatherization measures are not subject to DOI ✓ Other - Describe: Allowable health and safety measures may be installed and are a Eligibility, 2605(b)(5) - Assurance 5 5.6 Do you require an assets test? ✓ Yes No 5.7 Do you have additional/differing eligibility policies for : Renters ✓ ✓ Yes No Renters living in subsidized ✓ ✓ Yes	E Savings to Investment Ration (SIR) standards.	

Section 5 - WEATHERIZATION ASSISTANCE

Disabled?	• Yes O No			
Young Children?	O Yes 💿 No			
House holds with high energy burdens?				
Other?	O Yes O No			
If you selected "Yes" for any of the options below.	in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field			
We do not offer assistance to renters who live	in subsidized housing.			
	ce Authority, who administers weatherization for Georgia LIHEAP, priorty of services, which includes -stripping, and small repairs are given to the elderly and disabled. Priority is given to disabled, elderly, , and households with high heating bills.			
Benefit Levels				
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditure per household? 🖸 Yes 🖸 No			
5.10 If yes, what is the maximum? \$7,261				
Types of Assitance, 2605(c)(1), (B) & (D)				
Types of Assitance, 2605(c)(1), (B) & (D)				
•• • • • • • • • • • • • • • • • • • • •	es do you provide ? (Check all categories that apply.)			
•• • • • • • • • • • • • • • • • • • • •				
5.11 What LIHEAP weatherization measur				
5.11 What LIHEAP weatherization measure Weatherization needs assessments/a	idits Energy related roof repair			
5.11 What LIHEAP weatherization measur Weatherization needs assessments/a Caulking and insulation	Indits Image: Energy related roof repair Image: Major appliance Repairs Image: Major appliance replacement			
5.11 What LIHEAP weatherization measur Weatherization needs assessments/a Caulking and insulation Storm windows	Indits Image: Energy related roof repair Image: Major appliance Repairs Image: Major appliance replacement			
 5.11 What LIHEAP weatherization measure Weatherization needs assessments/a Caulking and insulation Storm windows Furnace/heating system modification 	adits Image: Energy related roof repair Image: Major appliance Repairs Image: Major appliance replacement Image: Mindows/sliding glass doors			
 5.11 What LIHEAP weatherization measure Weatherization needs assessments/a Caulking and insulation Storm windows Furnace/heating system modification Furnace replacement 	adits Image: Energy related roof repair Image: Major appliance Repairs Image: Major appliance replacement Image: Mindows/sliding glass doors			
 5.11 What LIHEAP weatherization measure Weatherization needs assessments/a Caulking and insulation Storm windows Furnace/heating system modification Furnace replacement Cooling system modifications/ repaired 	Indits Image: Energy related roof repair Indits Image: Major appliance Repairs Image: Major appliance replacement Image: Major appliance replacement Image: Major appliance replacement Ima			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSIS	STANCE PROGRAM(LIHEAP)
MODEL PL	
SF - 424 - MANE	DATORY
Section 6: Outreach, 2605(b)(3) - A	Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure the available:	at eligible households are made aware of all LIHEAP assistance
Place posters/flyers in local and county social service offices, offices of agi	ing, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the avail	lability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP a	ssistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices t	o perform outreach to target groups.
Other (specify):	
If any of the above questions require further explanation of fields provided, attach a document with said explanation l	

	DEPARTMENT OF HEALTH AND HUMAN SERVICES NISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
	LOW INCOME HOME ENERGY AS MODEL I SF - 424 - MA	PLAN
	Section 7: Coordination, 20	605(b)(4) - Assurance 4
7.1 Dese WAP, e		with other programs available to low-income households (TANF, SSI,
	Joint application for multiple programs	
~	Intake referrals to/from other programs	
	One - stop intake centers	
	Other - Describe:	
	of the above questions require further explanatio provided, attach a document with said explanatio	

	DEPARTMENT OF HEALTH AND HUN NISTRATION FOR CHILDREN AND F.		August 198		5,03/96,12/98,11/01 nce No.: 0970-0075 on Date: 09/30/2020
	LOW INCOME HON	/IE ENERGY AS Model SF - 424 - MA	PLAN	OGRAM(LIHEA	P)
Sec	tion 8: Agency Designation,	2605(b)(6) - As Commonwealth o	· .	ired for state gra	antees and the
8.1 How	would you categorize the primary respons	bility of your State age	ncy?		
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
~	Welfare Agency				
	Other - Describe:				
	Π				
	te Outreach and Intake, 2605(b)(15) - Assu				
	elected "Welfare Agency" in question 8.1, y do you provide alternate outreach and int			applicable.	
Applicat contract these age Outreach Adminis	ions for the Regular Energy Assistance Progr to DFCS. The local county offices of the Div encies for each of the 159 counties. is also coordinated with other social services tration, and other ent entities), utility vendors, medical facilitie	am that provides heating ision of Family and Child s agencies (i.e. Salvation 4	assistance are taken throug ren Services make referra	Is. Outreach activities are	coordinated between
8.3 How	do you provide alternate outreach and int	ake for COOLING ASSI	STANCE?		
The proc	ess is the same for cooling as it is for Regular	r Energy Assistance. (NO	TE: We administer a cool	ing program only when fu	nds are available.)
8.4 How	do you provide alternate outreach and int	ake for CRISIS ASSIST	ANCE?		
The loca each of t	ions for the Crisis Assistance Program that pr l county offices of the Division of Family and he 159 counties in addition to other Social Se tration, and other government entities), utility	l Children Services make rvices agencies (i.e. Salva	referrals. Outreach activit ation Army, United Way,	ies are coordinated betwe	en these agencies for
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Wh	o determines client eligibility?	Community Action Agencies	Non-Applicable	Community Action Agencies	State Energy/Environment Agency
	o processes benefit payments to gas and vendors?	Community Action Agencies	Non-Applicable	Community Action Agencies	

1

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

8.5c who vendors	processes benefit payments to bulk fuel	Community Action Agencies	Non-Applicable	Community Action Agencies	
8.5d Wh measure	o performs installation of weatherization s?				State Energy/Environment Agency
	of your LIHEAP component			by a state agency	y, you must
comp	lete questions 8.6, 8.7, 8.8, and	d, if applicable, 8	5.9.		
8.6 Wha	t is your process for selecting local adminis	stering agencies?			
When ap	plicable, local administering agencies are sele	ected via the state's procu-	rement process with consi-	deration to the CFR gover	rning the program.
agency is	contracts with 19 Community Action Agencies required to go through the contracting proce- ved by the State Office.				
	munity Action Agencies are designated agen aphically accessible to all potentially eligible		ke locations in all 159 cou	nties in the state of Georg	ia. These locations must
8.7 How	many local administering agencies do you	use? 19			
8.8 Have Yes	you changed any local administering ager	cies in the last year?			
8.9 If so,	why?				
	Agency was in noncompliance with grante	ee requirements for LIH	EAP -		
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	of the above questions require provided, attach a document w			that could not be	made in the

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LOW INCOME HOME ENERGY ASSIS	· · · · · · · · · · · · · · · · · · ·
MODEL PLA	N
SF - 424 - MAND/	ATORY
Section 9: Energy Suppliers, 260	5(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating I Yes O No	
Cooling O Yes O No	
Crisis O Yes O No	
Are there exceptions? • Yes O No	
If yes, Describe.	
Households whose home energy suppliers do not have a current Home Energy Supplie	r Agreement with the program receives the funds to pay the bill.
9.2 How do you notify the client of the amount of assistance paid?	
Upon approval by the computer system, the local administering agency provides the pi household. (This applies to both the Regular and Crisis components)	nk copy (indicating approval) of the application to the applicant
9.3 How do you assure that the home energy supplier will charge the eligible hous actual cost of the home energy and the amount of the payment?	ehold, in the normal billing process, the difference between the
Home Energy Suppliers who participate in the Georgia Energy Assistance Program wi with the Home Energy Supplier's Agreement. The Home Energy Supplier Agreement on on the Agreement changes, the fuel supplier is required to notify the Department in wr provides additional benefits to low-income households by providing a documentation of cut-off dates, restoration of services based on the state's agreement to home energy sup	vill remain in effect for one year. If any of the information provided ting. This partnership agreement with the home energy suppliers of need for consideration for extended payment deadlines, delays in
When needed, the program has the capability to receive validation from the home ener	gy supplier that the bill has been paid as agreed upon.
9.4 How do you assure that no household receiving assistance under this title will assistance?	be treated adversely because of their receipt of LIHEAP
Line 11 of the vendor agreement states - That no person shall, on the basis of race, cold the benefits of, or be subjected to discrimination under any program or activity funded prohibition against discrimination on the basis of age under the Age Discrimination Ac individual as provided in Section 504 of the Rehabilitation Act of 1973 shall also apply	in whole or part with funds made available under this subpart. Any t of 1976 or with respect of an otherwise qualified handicapped
The Division of Family and Children Services via the Department of Human Services intake location, that can be used to report complaints against vendors should a client fe	· •
9.5. Do you make payments contingent on unregulated vendors taking appropriat households? O Yes O No	e measures to alleviate the energy burdens of eligible
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation or fields provided, attach a document with said explanation he	

		TH AND HUMAN SERVICES DREN AND FAMILIES	0	05/92,02/95,03/96,12/98,11/01 DMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
	LOW INC	OME HOME ENERGY A	SSISTANCE PROGRAM	(LIHEAP)
		MODEL		
		SF - 424 - M	ANDATORY	
	Section	10: Program, Fiscal Mo	nitoring, and Audit, 2605	5(b)(10)
10.1. How do	you ensure good fiscal	accounting and tracking of LIHEAP	funds?	
supporting fise Federal require accounting for	cal records adequate to a ements. The DFCS will	other state agency receiving funds and a udit and otherwise verify that the assist use its currently established and operati the State under this title. In addition, a se der this title.	ance payments and administrative cost on al PeopleSoft System to assure the provident of th	claims for reimbursement meet oper fiscal control and fund
Audit Process	3			
10.2. Is your l		ited annually under the Single Audit <i>i</i>	Act and OMB Circular A - 133?	
		ing to the level of material weakness o ws, or other government agency revie		
	_			
No Findings				
No Findings Finding	Туре	Brief Summary	Resolved?	Action Taken
	Type monitoring	Brief Summary Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients.	Resolved? Yes	Action Taken procedure/policy changes
Finding 1		Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients.		
Finding 1 1. 10.4. Audits o	monitoring f Local Administering f annual audit requirer	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients.	Yes	
Finding 1 1 10.4. Audits o What types of Select all that	monitoring f Local Administering f annual audit requiren apply.	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients.	Yes dminstering agencies/district offices?	procedure/policy changes
Finding I I I I I I I I I I I I I I I I I I I	monitoring f Local Administering f annual audit requirer apply. al agencies/district offic	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies nents do you have in place for local ad	Yes dminstering agencies/district offices? dit in compliance with Single Audit 4	procedure/policy changes
Finding Finding 1 1 1 10.4. Audits o What types of Select all that Locc Locc	monitoring f Local Administering f annual audit requirer apply. al agencies/district offic al agencies/district offic	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies ments do you have in place for local ad ces are required to have an annual au	Yes dminstering agencies/district offices? ddit in compliance with Single Audit A ddit (other than A-133)	procedure/policy changes
Finding Finding I I I I I I I I I I I I I	monitoring f Local Administering f annual audit requiren apply. al agencies/district offic al agencies/district offic al agencies/district offic	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies ments do you have in place for local ac ces are required to have an annual au	Yes dminstering agencies/district offices? dit in compliance with Single Audit # dit (other than A-133) ts are reviewed by Grantee as part of	procedure/policy changes
Finding Finding I I I I I I I I I I I I I	monitoring f Local Administering f annual audit requiren apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies ments do you have in place for local ad ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit	Yes dminstering agencies/district offices? dit in compliance with Single Audit # dit (other than A-133) ts are reviewed by Grantee as part of	procedure/policy changes
Finding Finding I I I IO.4. Audits o What types of Select all that Cocc Cocc Gra Compliance M Finding	monitoring f Local Administering f annual audit requirer apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies ments do you have in place for local ad ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit	Yes dminstering agencies/district offices? dit in compliance with Single Audit / dit (other than A-133) ts are reviewed by Grantee as part of ies/district offices	procedure/policy changes
Finding Finding I I. I	monitoring f Local Administering f annual audit requirer apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring e the Grantee's strategi	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies ments do you have in place for local action ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	Yes dminstering agencies/district offices? dit in compliance with Single Audit / dit (other than A-133) ts are reviewed by Grantee as part of ies/district offices	procedure/policy changes
Finding Finding I I IO.4. Audits o What types of Select all that Select all that Compliance M IO.5. Describe apply Grantee emple	monitoring f Local Administering f annual audit requirer apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring e the Grantee's strategi	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies ments do you have in place for local action ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	Yes dminstering agencies/district offices? dit in compliance with Single Audit / dit (other than A-133) ts are reviewed by Grantee as part of ies/district offices	procedure/policy changes
Finding Finding I I I I I I I I I I I I I I I I I I I	monitoring f Local Administering f annual audit requiren apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring e the Grantee's strategi	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies ments do you have in place for local action ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	Yes dminstering agencies/district offices? dit in compliance with Single Audit / dit (other than A-133) ts are reviewed by Grantee as part of ies/district offices	procedure/policy changes
Finding Finding I I. I	monitoring f Local Administering f annual audit requirer apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring e the Grantee's strategic loyees: rnal program review	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces are required to have an annual au ces 'A-133 or other independent audit d program monitoring of local agenci es for monitoring compliance with th	Yes dminstering agencies/district offices? dit in compliance with Single Audit / dit (other than A-133) ts are reviewed by Grantee as part of ies/district offices	procedure/policy changes
Finding Finding I I I I I I I I I I I I I I I I I I I	monitoring f Local Administering f annual audit requiren apply. al agencies/district offic al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring e the Grantee's strategi loyees: rnal program review artmental oversight ondary review of invoic	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients. Agencies nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces are required to have an annual au ces 'A-133 or other independent audit d program monitoring of local agenci es for monitoring compliance with th	Yes dminstering agencies/district offices? dit in compliance with Single Audit / dit (other than A-133) ts are reviewed by Grantee as part of ies/district offices	procedure/policy changes

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

Local Adminstering Agencies / District Offices:

On - site evaluation

Annual program review

Monitoring through central database

Desk reviews

Client File Testing / Sampling

Other program review mechanisms are in place. Describe:

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

Local reporting and Division/State Office monitoring efforts will be used to assure proper dispersal of, and accounting for, Title XXVI benefit funds. The CAAs will provide reports of fund allocation utilization and program implementation activities. The Division/State Office shall monitor the activities of the CAAs and payment processing schedules. Details for local reporting procedures are included in the EAP Procedures Manual. The Department of Human Services will monitor the activities of the CAA's at least every three years using on-site reviews and desk audits. In addition, we conduct desk reviews, technical assistance by phone, and monitoring of the EAP subsystem. DHS can conduct unannounced monitoring visits if the agency is high risk or presented with reasonable evidence of fraud, abuse or neglect of program funds or mismanagement of program. The Division/State office will assure that the appropriate warning statements are included on benefit applications, Home Energy Supplier's Agreements, contracts with CAAs and Letters of Agreement to prevent, detect, and correct waste, fraud and abuse. Should households receive over-payment, procedures as outlined in the EAP Procedures Manual will be implemented for recoupment or repayment of such overpayment or referred to the office that handles fraud and abuse.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

All agencies could receive a site visit. If an agency has not received an on-site review within the past 2 FFY years, they are to be reviewed the following FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an on-site monitoring visit is conducted. If there is any information found during a desk review that may raise a red flag, the State will schedule an on-site monitoring review of that agency.

Desk Reviews:

All agencies receive a desk review. If an agency has not received a desk review within the past 2 FFY years, they are to be reviewed the following FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an immediate desk review may be conducted depending on the nature of the complaint (i.e. a number of clients complain they received approval but their bill has not been paid, spending trends, etc.)

10.8. How often is each local agency monitored ?

At least once every three years. Agencies may be subject to a desk review annually.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

ction 11 - Thilery and Meaningful Fu		, , 2005(0)(12) - Assurance 12, 2005(C
U.S. DEPARTMENT OF HEALTH AND HUMAN SE ADMINISTRATION FOR CHILDREN AND FAMILIE	RVICES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
	NERGY ASSISTAN Model Plan - 424 - Mandato	NCE PROGRAM(LIHEAP) DRY
Section 11: Timely and Meaning	ngful Public Partici	ipation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the deve Select all that apply.	lopment of your LIHEAP pla	an?
Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website and available for co	mment	
Hard copy of plan is available for public view an	d comment	
Comments from applicants are recorded		
Request for comments on draft Plan is advertise	d	
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activitie	'S	
Other - Describe:		
11.2 What changes did you make to your LIHEAP plan as None	a result of this participation	1?
Public Hearings, 2605(a)(2) - For States and the Common	wealth of Puerto Rico Only	
11.3 List the date and location(s) that you held public hear	ing(s) on the proposed use a	nd distribution of your LIHEAP funds?
	Date	Event Description
1	07/11/2018	Public Comment Hearing Atlanta GA
2	07/12/2018	Public Comment Hearing Macon GA
3	01/18/2018	General Assembly Public Hearing
11.4. How many parties commented on your plan at the he	earing(s)? 0	
11.5 Summarize the comments you received at the hearing	(a)	
N/A	(3).	
11.6 What changes did you make to your LIHEAP plan as	a result of the comments rec	ceived at the public hearing(s)?
N/A		

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 3

12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

The CAAs will assess each request in-house to determine if the issue can be resolved locally. Should the client request an administrative hearing, the request is sent to the State LIHEAP office. The State will provide an opportunity for a Fair Hearing through the Office of State Administrative Hearings, Legal Services Office to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.5 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of application intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weatherization assistance or whose application is not acted upon with reasonable promptness.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The State will provide an opportunity for a Fair Hearing through the office of State Administrative Hearings, Legal Services Office to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.7 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of application intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weatherization assistance or whose application is not acted upon with reasonable promptness.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Georgia LIHEAP will set aside .50% of the regular LIHEAP funds in FFY 2018 for Assurance 16 services to eligible households.

In an effort to address the issues related to lack of heating, choices of unsafe means of heating, cooking and attending to personal needs, the following procedures are in place to perform the following types of activities under Assurance 16:

-Mass outreach educational materials, which inform clients about energy conservation and reduction in energy cost, were designed and given to or mailed out to customers, especially

those in the most vulnerable groups.

-Mass outreach blanket kits and hat, scarf and glove combination sets.

-Consumer counseling regarding bill payments, schedules of payments, unsafe means of heating, energy conservation, budget billing, and other such information necessary to alleviate the energy burden.

-Partnerships were formed and maintained in an effort to strengthen and extend the resources available to low-income households. These resources were provided to consumers who may not have met all of the LIHEAP guidelines and to those whose bill amounts were higher than the allowable LIHEAP benefit.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

The State budgets no more than .50% of the grant for Assurance 16 activities. The funds are loaded into the automated system which will not allow expenditures beyond the amount pre allocated.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

These types of activities were not performed in the previous Federal fiscal year. The State will develop a tool to measure the impact of such activities for FY2018.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

The level of benefit provided was assistance in handling energy issues. Fuel providers were contacted to negotiate payment arrangements and re-connection of services. Other assistance provided included consumer counseling regarding bill payments, assistance in obtaining payment plans, counseling in regards to unsafe means of heating, energy conservation, and budget billing, and other such information necessary to alleviate the energy burden.

13.5 How many households applied for these services? 141342

13.6 How many households received these services? 137385

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 14:Leveraging Incentive Program, 2607(A)					
14.1 Do you plan to submit an application for the leveraging incentive program? Yes No					
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.					
N/A					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:					
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1	Fuel Fund Home Energy Assistance Team (HEAT) Funds are used for crisis households				

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

Section	15	- Training
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LOW INCOME HOME ENERGY ASSI MODEL PL SF - 424 - MANI	AN			
Section 15: Tr	aining			
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				

🗹 Р	olicies communicated through vendor agreements
Р	olicies are outlined in a vendor manual
	Other - Describe:
15.2 Does	your training program address fraud reporting and prevention?
	of the above questions require further explanation or clarification that could not be made in the rovided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Georgia LIHEAP has revised the benefit matrix to ensure that we are encompassing vulnerable population in the home energy need for our assessment of eligibility. All households with elderly individuals over the age of 60 that meet the 60% of the State median income will automatically receive the maximum benefit of level 1 which is \$350.00. In FFY 2016, all eligible entities were required to have all applicants sign an Acknowledgement for the Release of Information, which grants the State permission to collect energy usage data and 12 month billing data from energy vendors.

1					
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INC	OME HOME ENERGY A	ASSISTANCE PROGRAI	M(LIHEAP)		
		L PLAN			
	SF - 424 - N	IANDATORY			
	Section 17: Program	Integrity, 2605(b)(10)			
17.1 Fraud Reporting Mechanisms					
	le to the public for reporting cases of	suspected waste, fraud, and abuse. So	elect all that apply.		
Online Fraud Reportin	g				
Dedicated Fraud Repor	rting Hotline				
Report directly to local	agency/district office or Grantee offic	ce			
Report to State Inspect	or General or Attorney General				
Forms and procedures	in place for local agencies/district offi	ces and vendors to report fraud, wast	e, and abuse		
Other - Describe:					
	advertising the above-referenced reso	urces. Select all that apply			
Printed outreach mater	ials				
Addressed on LIHEAP	application				
Website					
Other - Describe:					
17.2. Identification Documentation	Requirements				
a. Indicate which of the following f members.	forms of identification are required or	requested to be collected from LIHE	AP applicants or their household		
	Collected from Whom?				
Type of Identification Collected					
	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopied and retained	Required	Required	Required		
photocopicu and retaineu	Requested	Requested	Requested		
	Required	Required	Required		
Social Security Number (Without actual Card)					
	Requested	Requested	Requested		
	Required	Required	Required		
Government-issued identification card					
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
b. D	b. Describe any exceptions to the above policies.						
17.	3 Identification Verification						
Des app	scribe what methods are used to ver lv	ify the authenticity	of identification	documents provide	ed by clients or hou	sehold members.	Select all that
upp	Verify SSNs with Social Securit	v Administration					
	Match SSNs with death records	·	ity Administratio	n or state agency			
	Match with state Department o						
	Match with state and/or federal		1				
	Match with state child support		-				
	Verification using private softw	-	k Number)				
	In-person certification by staff						
	Match SSN/Tribal ID number			cords (for tribal g	rantees only)		
	Other - Describe:				<u>-</u> ,,		
	4. Citizenship/Legal Residency Veri						
	at are your procedures for ensurin hat apply.	g that household m	embers are U.S. c	itizens or aliens w	ho are qualified to 1	receive LIHEAP b	enefits? Select
	Clients sign an attestation of c	itizenship or legal 1	residency				
	Client's submission of Social S	ecurity cards is acc	cepted as proof of	legal residency			
	Noncitizens must provide doci	umentation of immi	igration status				
	Citizens must provide a copy of	of their birth certifi	cate, naturalizatio	on papers, or pass	port		
	Noncitizens are verified throu	gh the SAVE syster	n				
	Tribal members are verified t	hrough Tribal enro	llment records/Tr	ibal ID card			
	Other - Describe:						
17.	5. Income Verification						
Wł	at methods does your agency utiliz	e to verify househol	ld income? Select	all that apply.			
	Require documentation of incomplete the second s	me for all adult hou	sehold members				
	Pay stubs						
	Social Security award le	tters					
	Bank statements						
	Tax statements						
	Zero-income statements						
	Unemployment Insurance letters						
	Other - Describe:						
	Computer data matches:						
	Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment benefits verified with state Department of Labor						
	Social Security income verified with SSA						
	Utilize state directory of	new hires					
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Vendors must provide a Federal Employer Identification Number (FEIN)
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Procedures are in place to require prompt refunds from utilities in cases of account closure
 Procedures are in place to require prompt refunds from utilities in cases of account closure Vendor agreements specify requirements selected above, and provide enforcement mechanism

17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property; (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals) The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about -- (1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice,

including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2 Peachtree Street

<u>*</u> Address Line 1

Suite 21-276 Address Line 2

Address Line 3

Atlanta <u>* City</u>	Georgia * State	³⁰³⁰³ * Zip Code
ONY	_ 50000	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and

(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i)assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).