Welcome and Introductions
Approval of March 14, 2017 agenda
Approval of December 13, 2016 minutes
Bylaws Vote

Issue: To amend the subcommittee name from “Child Welfare” to “Child Protective Services”.

Division of Family & Children Services
Advisory Board Meeting
March 14, 2017

In partnership with:
Georgia Division of Family and Children Services
Shared training opportunities by the numbers

134 Training Opportunities  IN  6 months

2,979 Division staff and community partners trained
Cross section of community members participating in the shared training opportunities

60% Direct service staff (eg. social workers, prevention and intervention specialist, case managers, family support specialist nurses, therapist/counselors and educators)

15% Administrators (eg. District Director, Accountability Director, CEO, Deputy Director)

10% Community Advocates (eg. Court Appointed Special Advocates, Parent Aides, Victim Advocates)

15% Other community members (eg. Police/Probation Officers, Pastors)
Knowledge increase
increase pre and post training

Pre-Training
2.3/5

Post-Training
4.6/5

1.3x
Attendees rated the quality of training as excellent/good
Participants heard about the training from their supervisor

46%

From my supervisor

27%

Email Flyer

14%

Other

7%

From a co-worker who previously attended the training

Social Media

2%

Exhibit at a meeting/conference

Newsletter

1%

Other

14%

1%
Training Participant Feedback

What was most useful about the training?

The peer experience...collaborating with other members in training.
-Crisis Specialist

A chance to reconceptualize how I approach my case load
-Case Manager

Knowing that what I'm doing is making a difference and every little bit of safety and trust I can provide to a child makes a difference
-Educator

Gaining a better understanding of the impact we can have on the children we encounter
-Case Manager

The collaborative activities and sharing of experience of other participants.
-Pastor

Division of Family & Children Services
**Training to Practice Change**

<table>
<thead>
<tr>
<th>Activity</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Made adjustments to how you interact with children and families</td>
<td>76.06%</td>
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<tr>
<td>Shared your learning experience with your manager</td>
<td>59.15%</td>
</tr>
<tr>
<td>Recommend that a co-worker participate in CWTC trainings</td>
<td>60.56%</td>
</tr>
<tr>
<td>Collaborated more frequently with your co-workers</td>
<td>26.76%</td>
</tr>
<tr>
<td>Collaborated more frequently with partners outside your agency</td>
<td>26.76%</td>
</tr>
<tr>
<td>Other</td>
<td>5.63%</td>
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</table>
96.1% Improved ability to relate a child’s lifetime trauma history and their behaviors and reactions.
Spring 2017

75 additional training opportunities

Training opportunities in all 14 Division regions (10 new counties)

Confirmed Conference Presentations
School Social Worker Association of Georgia
Safety in Schools
CASA
EMBARK

Proposals Submitted
Trauma/Brain Training Inventory Meeting
Collaboration Capstone >>>
Community Teams

- CWTC's role - Convener, Technical Assistance
- Community teams are locally driven and focus on issues important to the community
Marketing Campaign
Questions?
Lunch and Committee Meetings

Child Welfare – Executive Conference Room 19.483

Workforce Development – Room 19.219 A

OFI – Room 19.219 B

Community Relations – Director Cagle’s Office, Room 19.490

Foster Care & Adoptions – Room 19.219 C
Committee Reports
• Adventure Bag commendation
• Legislative update and the proposed budget
• Child Abuse Prevention month
• 2017 Roadshow schedule and locations
  – April 25-28: Region 12, Statesboro
  – May 22-26: Region 8, Columbus
  – June 12-16: Region 1, Blue Ridge
  – August 21-25: Region 14, Atlanta
  – September 25-29: Region 3, Douglasville
  – October 16-20: Region 11, Valdosta
  – November 13-17: Region 7, Augusta
Office of Family Independence Update

Jon Anderson, Deputy Division Director
SNAP (Food Stamp) Households

Source: SUCCESS DMD 6929I

<table>
<thead>
<tr>
<th>Month</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
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<td>2014</td>
<td>901,963</td>
<td>892,156</td>
<td>872,518</td>
<td>874,110</td>
<td>828,293</td>
<td>822,027</td>
<td>794,600</td>
<td>778,913</td>
<td>792,133</td>
<td>804,798</td>
<td>856,465</td>
<td>871,803</td>
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<td>2015</td>
<td>874,132</td>
<td>875,554</td>
<td>875,992</td>
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<td>849,830</td>
<td>852,279</td>
<td>838,949</td>
<td>832,518</td>
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<td>828,707</td>
<td>831,818</td>
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<tr>
<td>2016</td>
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<td>831,209</td>
<td>830,375</td>
<td>826,889</td>
<td>826,196</td>
<td>821,182</td>
<td>811,941</td>
<td>806,306</td>
<td>798,628</td>
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<td>2017</td>
<td>771,834</td>
<td>774,861</td>
<td>775,850</td>
<td>775,959</td>
<td>774,419</td>
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Family Medicaid and Aged, Blind & Disabled Medicaid (ABD) Cases

Source: SUCCESS DMF8031I

<table>
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<tr>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
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<td>760,199</td>
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<td>840,127</td>
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<td>841,054</td>
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<td>842,498</td>
<td>846,225</td>
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<td>847,540</td>
<td>849,400</td>
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<td>877,570</td>
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### Temporary Assistance to Needy Families (TANF) Adult Cases

**Source:** SUCCESS FINAL TANF

<table>
<thead>
<tr>
<th></th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
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<td>3,800</td>
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<td>3,068</td>
<td>2,895</td>
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<td>SFY 2015</td>
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<td>2,892</td>
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<td>2,966</td>
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<td>2,912</td>
<td>2,760</td>
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<td>2,787</td>
<td>2,612</td>
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**Division of Family & Children Services**
Temporary Assistance to Needy Families (TANF) Child-Only Cases

Source: SUCCESS FINAL TANF

<table>
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<th></th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
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<tr>
<td>SFY 2014</td>
<td>13,176</td>
<td>13,080</td>
<td>12,968</td>
<td>12,893</td>
<td>12,757</td>
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<td>SFY 2016</td>
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<td>SFY 2017</td>
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Division of Family & Children Services
Child Care
Number of Children Served

Source: MAXSTAR - Active Caseload Report - Compass Referrals, MAXSTAR - Active Caseload Report - Non-Compass Referrals
Current OFI Timeliness – All Programs

Data as of February 17, 2017
Georgia Gateway

Georgia’s New Integrated Eligibility System
Georgia Gateway impact by the numbers*

Customers: 118,133
- Georgia Gateway customer portal log-ins
- Customer cases accessible in Georgia Gateway customer portal

Georgia Gateway eligibility processing:
- 4,027 New applications for all programs processed in Gateway
- 4,366 Renewals for all programs processed in Gateway

*Data as of February 28, 2017

Division of Family & Children Services
Georgia Gateway impact by the numbers*

- **11,341** Total tickets created in February
- **10,937** Tickets closed by end of February
- **5 secs** Average wait time for PeachCare for Kids® help desk**

4,646

Users electing Go Green option

With the Go Green option, Georgia Gateway gives customers the ability to receive notices electronically, saving on postage costs and delivery time.

*Data as of February 28, 2017 **Average on February 28, 2017
The pilot phase will be based in Henry County; however, there are customers who will be affected statewide.
Questions?
Office of Child Welfare Update

Virginia Pryor, Deputy Division Director
Georgia’s New Narrative

• The *Blueprint for Change* is the beginning of Georgia’s new narrative. It is our journey towards a State of Hope.

• The movement serves to first engage our workforce by capturing the heart and soul of why we do this work.

• Second, it’s designed to improve the overall morale and culture of our workforce and empower staff.

• Third, the movement is focused on engaging our external partners who play a key role in shaping the future for Georgia’s children and families. This initiative is a long term engagement strategy designed to authentically and creatively articulate the identity of the Division and its diverse partners.
State of Hope Definition

A State of Hope is a place where people share a vision of safety and success for every child who lives there. It’s a place where public and private organizations – nonprofits, philanthropies, government, businesses and communities – collaborate closely to help achieve that vision. As a result, children are safer, families are stronger and communities are more supportive places.
Next Steps

• Launch event on May 3rd
  – Save the Dates will be sent out by the middle of March
  – Formal invitations will be sent out in April
  – The event will be held at the Georgia Aquarium from 3pm-7pm
  – The branding elements will be unveiled during the event
• Partnership with Casey Family Programs
• Opportunities for engagement leading up and after the launch event
• Selecting the next Region(s) of Hope
"There is Power in Our Stories"

Division of Family & Children Services
Questions?
Closing Remarks and Adjournment